

# FACTS

## WHAT DOES El Paso Neighborhood Mortgage DO WITH YOUR PERSONAL INFORMATION?

<b>Why?</b>	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
<b>What?</b>	<p>The types of personal information we collect and share depend on the product or service you have with us. This information can include:</p> <ul style="list-style-type: none"> <li>• <b>Social Security number</b> and <b>Account balances</b></li> <li>• <b>Income</b> and <b>Credit scores</b></li> <li>• <b>Assets</b> and <b>Payment history</b></li> </ul>
<b>How?</b>	All financial companies need to share <b>Customers</b> personal information to run their everyday business. In the section below, we list the reasons financial companies can share their <b>Customers</b> personal information; the reasons <b>El Paso Neighborhood Mortgage</b> chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does El Paso Neighborhood Mortgage share?	Can you limit this sharing?
<b>For our everyday business purposes</b> — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	<b>Yes</b>	<b>No</b>
<b>For our marketing purposes</b> — to offer our products and services to you	<b>Yes</b>	<b>No</b>
<b>For joint marketing with other financial companies</b>	<b>No</b>	<b>We Don't Share</b>
<b>For our affiliates' everyday business purposes</b> — information about your transactions and experiences	<b>Yes</b>	<b>No</b>
<b>For our affiliates' everyday business purposes</b> — information about your creditworthiness	<b>Yes</b>	<b>Yes</b>
<b>For our affiliates to market to you</b>	<b>Yes</b>	<b>Yes</b>
<b>For nonaffiliates to market to you</b>	<b>No</b>	<b>We Don't Share</b>

<b>To limit our sharing</b>	<ul style="list-style-type: none"> <li>• Call <b>915-588-7510</b> — our menu will prompt you through your choice(s) or</li> <li>• Visit us online: <b>www.neighborhoodmortgage.com</b></li> </ul> <p><b>Please note:</b></p> <p>If you are a <i>new customer</i>, we can begin sharing your information <b>31</b> days from the date we sent this notice. When you are <i>no longer</i> our <b>customer</b>, we continue to share your information as described in this notice.</p> <p>However, you can contact us at any time to limit our sharing.</p>
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<b>Questions?</b>	Call <b>915-588-7510</b> or go to <b>www.neighborhoodmortgage.com</b>
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## Who we are

Who is providing this notice?

**EI Paso Neighborhood Mortgage**

## What we do

**How does EI Paso Neighborhood Mortgage protect my personal information?**

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

**How does EI Paso Neighborhood Mortgage collect my personal information?**

We collect your personal information, for example, when you

- **Apply for a loan** or
- **Use your credit or debit card** or
- **Provide account information** or
- or
- 

**We also collect your personal information from others, such as credit bureaus, affiliates, or other companies**

**Why can't I limit all sharing?**

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes — information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

**What happens when I limit sharing for an account I hold jointly with someone else?**

**Your choices will apply to everyone on your account**

## Definitions

**Affiliates**

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- *Cadence Lending Group*

**Nonaffiliates**

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *EI Paso Neighborhood Mortgage does not share with nonaffiliates so they can market to you.*

**Joint marketing**

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *EI Paso Neighborhood Mortgage does not jointly market.*